



EU4Health Programme (EU4H)

Call for proposals for operating grants to NGOs

Financial contribution to the functioning of health non-governmental
bodies implementing one or more specific objectives of Regulation (EU)
2021/522

(EU4H-2023-OG)



EUROPEAN HEALTH AND DIGITAL EXECUTIVE AGENCY (HaDEA)

HaDEA.A – Health and Food
HaDEA.A.1.001 – EU4Health I

CALL FOR PROPOSALS FOR OPERATING GRANTS

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0. Introduction

This is a call for proposals for EU **operating grants** in the field of health under the **EU4Health Programme (EU4H)**.

The regulatory framework for this EU Funding Programme is set out in:

- [Regulation 2021/522](#) (EU4Health Regulation)¹
- [Regulation 2018/1046](#) (EU Financial Regulation)²

The call is launched in accordance with the 2023 Work Programme³ and will be managed by the **European Health and Digital Executive Agency, (HaDEA)** ('Agency').

Under EU4Health Programme operating grants provide general financial support to organisations whose statutory activities implement one of more strategic objectives of EU4Health Programme policies. They do not support a specific project (like action grants), but the annual operating budget of the organisation (or part of it). Operating grants are always mono-beneficiary grants, supporting the work programme of activities of only one organisation. They follow the same rules for the grant agreements as action grants, but do not differentiate between direct and indirect costs. Receiving an operating grant may however have an impact on the possibility to receive the indirect costs flat-rate in EU action grants (see [AGA – Annotated Grant Agreement, art 6.2.E](#)).

The call covers the following **topic**:

DP-g-23-34 Call for proposals for operating grants to non-governmental organisations: financial contribution to the functioning of health non-governmental bodies implementing one or more specific objectives of Regulation 2021/522

We invite you to read the **call documentation** carefully, and in particular this Call Document, the [Operating Model Grant Agreement](#), and the [EU Funding & Tenders Portal Online Manual and the EU Grants AGA – Annotated Grant Agreement](#).

These documents provide clarifications and answers to questions you may have when preparing your application:

- the [Call Document](#) outlines the:

¹ [Regulation \(EU\) 2021/522](#) of the European Parliament and of the Council of 24 March 2021 establishing a Programme for the Union's action in the field of health ('EU4Health Programme') for the period 2021-2027 (OJ L107 of 26 March 2021, p.1).

² [Regulation \(EU, Euratom\) 2018/1046](#) of the European Parliament and of the Council of 18 July 2018 on the financial rules applicable to the general budget of the Union, amending Regulations (EU) No 1296/2013, (EU) No 1301/2013, (EU) No 1303/2013, (EU) No 1304/2013, (EU) No 1309/2013, (EU) No 1316/2013, (EU) No 223/2014, (EU) No 283/2014, and Decision No 541/2014/EU and repealing Regulation (EU, Euratom) No 966/2012

³ [Commission Implementing Decision C\(2022\) 8510 final](#) of 21/11/2022 concerning the adoption of the work programme for 2023 and the financing decision for the implementation of the EU4Health programme.

- background, objectives, scope, activities that can be funded and the expected results (sections 1 and 2)
- timetable and available budget (sections 3 and 4)
- admissibility and eligibility conditions (including mandatory documents; sections 5 and 6)
- criteria for financial and operational capacity and exclusion (section 7)
- evaluation and award procedure (section 8)
- award criteria (section 9)
- legal and financial set-up of the Grant Agreements (section 10)
- how to submit an application (section 11)
- the Online Manual outlines the:
 - procedures to register and submit proposals online via the EU Funding & Tenders Portal ('Portal')
 - recommendations for the preparation of the application
- the AGA — Annotated Grant Agreement contains:
 - detailed annotations on all the provisions in the Grant Agreement you will have to sign in order to obtain the grant (*including cost eligibility, payment schedule, accessory obligations, etc*).

You are also encouraged to visit the [Projects & Results \(europa.eu\)](https://ec.europa.eu/eu4health/projects-results/) to consult the list of operating grants and projects funded previously within the EU4Health Programme 2021 - 2027.

1. Background

Non-governmental organisations (NGOs) play a major role among others in providing aid at EU, national and local levels. In the field of health, and specially public health, they provide services directly to patients and individuals being in some cases in the first line of action also during emergencies. NGOs are also essential in bridging the gap between institutions and patients and facilitating communication at national and EU level. These organisations are not-for-profit and therefore necessarily rely on funding from different sources, for instance private donations, national or international contributions.

The Commission considers important that there is continuity in the work carried out by the health NGOs in addressing current health challenges including the COVID-19 pandemic and its consequences, and intends to award operating grants under this call to eligible NGOs.

NGOs' expertise and contribution is expected to be of added value in relation to NCDs, health determinants, ageing society, vulnerable groups and rare diseases. Poor nutrition, physical inactivity, obesity, tobacco use and harmful use of alcohol are risk factors common to other chronic diseases, such as cardiovascular diseases may also require attention.

The demographic changes, in particular the ageing society, challenge the sustainability of health systems and disorders, such as dementia, and age-related diseases and disabilities may need to be addressed. Patients and health systems need to have access to sustainable, efficient, equitable, and affordable high-quality medicinal products, including in the cross-border context, to fully benefit from those medicinal products on the basis of transparent, consistent, and patient-oriented medical information.

The views of the patients with complex or rare diseases and conditions that require highly specialised treatment, and concentrated knowledge and resources, need to be heard and their access to diagnosis and high-quality healthcare improved. Furthermore, there is a need to protect people in vulnerable situations, including those suffering from mental illness and those living with or most affected by communicable or non-communicable diseases and chronic diseases, and to promote activities, which address and prevent the collateral impact of health crises on people belonging to such vulnerable groups and actions that improve mental health.

2. Objectives – Themes and priorities – Activities that can be funded – Expected impact

Objectives (linked to general and specific objectives of the programme)

The objective is to ensure the participation of health NGOs in activities that are necessary to implement one or more specific objectives of the EU4Health Programme. Hence, operating grants should provide support to the functioning of certain NGOs during 2023 for activities including awareness raising on various health aspects, communication and dissemination, capacity building and training, expert collaboration and networking.

The operating grants linked to a specified time-frame and specific outputs or results are intended to provide support to health NGOs that pursue one or more general objectives (Article 3 (a) to (d) of Regulation (EU) 2021/522) and through the specific objectives defined in Article 4, points (a) to (j), of Regulation (EU) 2021/522.

Activities that can be funded (scope)

Operating grants should provide support to the functioning of certain NGOs during 2023 financial year for activities including awareness raising on various health aspects, communication and dissemination, capacity building and training, expert collaboration and networking.

Expected impact (including EU added value, expected outputs and results)

Through their core operational activities the health NGO will deliver on increased health literacy and health promotion, capacity building and networking contributing to the optimisation of healthcare activities and practices, by providing feedback from and facilitating communication with patients.

The beneficiaries are expected to further demonstrate in their proposals the EU added value of their activities and commit to deliver concrete results such as: online materials, webpages, manuals and tools on case studies promoting health in schools, factsheets and relevant literature, materials for teachers on health literacy, and assistance and promotion of twinning with other schools in the EU capacity-building and training activities to reduce the impact of risk factors for non-communicable diseases; new approaches to promote healthy and sustainable diets; expert guidance

and peer-to-peer connections; and collaborate in shared areas of activity.

Some of the beneficiaries' activities are expected to contribute to the implementation of non-legislative policy initiatives and/or the implementation of relevant Union health legislation.

The beneficiaries will facilitate the exchange of knowledge, capacity building related to their expertise and should cooperate with other civil society organisations and international organisations (e.g. WHO and other organisations).

Specific action-level indicators for reporting purposes

Applicants must include data on the following specific action-level indicators in their regular reporting activities, and must be prepared to include additional specific action-level indicators where needed:

- Number of staff in NGOs participating to the actions supported that contribute to the achievement of the EU4Health objective (per specific objective)
- Number of activities/actions supported that contribute to the achievement of the EU4Health objective (per specific objective)
 - Number of outputs (including access and download of the online materials) delivered relating to awareness raising activities on various health aspects such as health literacy and health promotion
- (by type e.g. factsheets and relevant literature, materials for teachers on health literacy, assistance and promotion of twinning with other European schools, etc.)
- Number of outputs (including access and download of the online materials) delivered relating to communication and dissemination activities (by type e.g. online materials produced, webpages published, manuals and tools produced on case studies, etc.)
- Number of outputs delivered relating to capacity building and training activities (by type e.g. capacity-building activities and training courses organized to reduce the impact of risk factors for non-communicable diseases, etc.)
 - Number of people participating in capacity building/training activities
 - Improved level of knowledge after the activity
 - Satisfaction rate of the participants
- Number of people/entities benefitting of the actions supported that contribute to the achievement of the EU4Health objectives (per specific objective)
- Number of people in vulnerable groups actions benefitting of actions supported that contribute to the achievement of the EU4Health objective (per specific objective)

The applicant should provide in the proposal the indicators' metadata (e.g. description, baseline, target, milestones) in line with the [Better Regulation](#) Tool 43, page 366.

Additional specific indicators are needed when the objectives and activities of the proposals go beyond and deliver more than the requirements of the call text.



For more information about EU health policies, see [Health and Food Safety](#).

3. Available budget

The available call budget is EUR 9 000 000.

This budget might be increased by maximum 20%.

The availability of the call budget still depends on the adoption of the budget 2023 by the EU budgetary authority.

We reserve the right not to award all available funds depending on the proposals received and the results of the evaluation.

4. Timetable and deadlines

Timetable and deadlines (indicative)	
Call opening:	24 November 2022 (publication) 8 December 2022 (open for submission)
Deadline for submission*:	<u>31 January 2023 – 17:00:00 CET (Brussels)</u>
Evaluation:	February/March 2023
Information on evaluation results:	End of March 2023
Signature**:	Not later than 30 April 2023


*Costs incurred as of the beginning of the financial year, from 1st January 2023, can be eligible before the starting date of the grant, for duly justified reasons (it should be reflected in the proposal and requested to HaDEA). The cost eligibility conditions should be fulfilled and grants applications should be submitted by the 31st December 2022.

** In the case of operating grants, the grant agreement shall be signed within four months of the start of the beneficiary's financial year. Costs incurred before the grant application was submitted or before the start of the beneficiary's financial year shall not be eligible for financing. The first instalment shall be paid to the beneficiary within 30 calendar days of the signature of the grant agreement.

5. Admissibility and documents

Proposals must be submitted before the **call deadline** (see *timetable section 4*).

Proposals must be submitted **electronically** via the Funding & Tenders Portal Electronic Submission System (accessible via the Topic page in the [Search Funding & Tenders](#) section). Paper submissions are NOT possible.

Proposals (including annexes and supporting documents) must be submitted using the forms provided *inside* the Submission System ( NOT the documents available on the Topic page — they are only for information).

Proposals must be **complete** and contain all the requested information and all required annexes and supporting documents:

- Application Form Part A — contains administrative information about the participants (and the summarised budget for the operating grant *(to be filled in directly online)*)
- Application Form Part B — contains the technical description of the operating grant *(to be downloaded from the Portal Submission System, completed and then assembled and re-uploaded)*
- **mandatory annexes and supporting documents** *(to be uploaded)*:
 - detailed budget table *(template available in the Submission System)*
 - CVs (short resume of core project team). CVs can be made available following a free format. CVs can be merged and uploaded in an unique pdf;
 - list of previous projects (key projects for the last 4 years) *(template available in Part B)*, e.g. Project Reference, No and Title, Funding programme;
 - Statues of the NGO;
 - Extract from the register of associations or the relevant registration authority except where national law provides that registration is not obligatory
 - Declaration of absence of conflict of interest from industry (free format)
 - Annual financial report of the last two years;
 - Annual activity reports of the last two years;
 - Minutes of the last general assemblies of the last two years;
 - List of members of the NGO
 - Self-assessment of the effectiveness of previous actions carried out by the NGO playing an effective role at Union level (free format)
 - Justification provided by the applicant organisation (free format) of the financial support need for the implementation of the one or more of the specific objectives of Regulation (EU) 2021/522 as per the content of the proposal submitted

Please note that, the amounts entered into the summarised budget table (filled in directly online) must correspond to the amounts calculated in the detailed budget table. In case of discrepancies, the amounts in the online summarised budget table will prevail.

At proposal submission, you will have to confirm that you have the **mandate to act** for all applicants. Moreover you will have to confirm that the information in the application is correct and complete and that the participants comply with the conditions for receiving EU funding (especially eligibility, financial and operational capacity, exclusion, etc.). Before signing the grant, each beneficiary and affiliated entity will have to confirm this again by signing a declaration of honour (DoH). Proposals without full support will be rejected. Your application must be **readable, accessible and printable**.

Proposals are limited to maximum **70 pages** (Part B). Evaluators will not consider any additional pages.

You may be asked at a later stage for further documents *(for legal entity validation, financial capacity check, bank account validation, etc)*.

 For more information about the submission process (including IT aspects), consult the [Online Manual](#).

6. Eligibility

Eligible participants (eligible countries)

In order to be eligible, the applicants must:

- be legal entities (public or private bodies)
- be established in one of the eligible countries, i.e.:
 - EU Member States (including overseas countries and territories (OCTs))
 - eligible non-EU countries:
 - listed EEA countries and countries associated to the EU4Health Programme or countries which are in ongoing negotiations for an association agreement and where the agreement enters into force before grant signature.
- other eligibility conditions:

Applicants are required to comply with the criteria set out in Article 13(1)-(4) and (8) of Regulation (EU) 2021/522, including the specific criteria detailed below, and relevant criteria set out in the Financial Regulation.

Additionally, applicants, NGOs active in the public health area, have to comply as follows:

Criterion	Sub-criterion	Conditions to fulfil	Proof
Non-for-profit	n/a	The applicant must be organised and operated for collective, public or social benefit; any revenues that exceed expenses must be committed to the organisation's purpose, not taken by private parties	<ul style="list-style-type: none"> - Statutes - Annual financial reports of the last two years
Independence of industry, commercial and business	Financial independence	The applicant must, at submission stage, demonstrate that is financially independent by: <ul style="list-style-type: none"> a) submitting proof that not 	<ul style="list-style-type: none"> a) Annual financial reports of the last two years b) Supporting documents such as minutes and attendee lists of recurrent meetings, brochures and other communication (including exchanges with

		more than 30% of the core funding ⁴ of the applicant organisation is received from private sector donors; or b) if the above core funding threshold is exceeded, but is below 50%, demonstrating that private sector donors do not exercise influence on the decision and regular activities of the applicant organisation.	the Commission) , annual activity reports and a mandatory declaration on honour; internal procedures/policies/mitigating measures to safeguard independence
	Legal independence	The applicant must provide proof of the absence of direct or indirect holding of decision-making powers, de facto or in law, by another legal entity or natural person	<ul style="list-style-type: none"> – Statutes – Extract from the register of associations – Minutes of the general assemblies of the last two years
	Absence of conflict of interest	The applicant must prove the absence of conflict of interest of board of management or similar governing body	<ul style="list-style-type: none"> – Declaration on honour (free format)
Active in the public health area and pursue at least one of the specific objectives of Regulation (EU) 2021/522	n/a	The applicant must demonstrate being active in the public health area and pursuing at least one of the specific objectives laid down in Article 4	<ul style="list-style-type: none"> – Statutes – Extract from the register of associations (or similar)⁵ – Annual activity report from the last 2 years – Supporting documents such as minutes and attendee lists of recurrent meetings, brochures

⁴ Core funding means financing required for the basic structure of an organisation, including salaries of full-time staff, facilities, equipment, communications and direct expenses of its day-to-day work.

⁵ Extract from the register of associations or the relevant registration authority except where national law provides that registration is not obligatory

		of Regulation (EU) 2021/522	and other communication (including exchanges with the Commission)
Being active at Union level in at least half of the Member States with a balanced geographical coverage of the Union.	n/a	The applicant must provide proof of being active at Union level and, through its statutory member organisations, in at least half of the Member States, in a geographically balanced	<ul style="list-style-type: none"> – Statutes – List of members of the NGO – Annual activity reports from the last two years
Play an effective role at Union level	n/a	The applicant must provide proof of effectiveness at Union level	– Self-assessment of the effectiveness of previous actions (free format)
Financial support necessary for the implementation of one or more of the specific objectives of Regulation (EU) 2021/522	n/a	The applicant must justify why the financial support of the Union is needed for the achievement of one or several of the specific objectives of Regulation (EU) 2021/522.	– Justification provided by the applicant organisation (free format)

Beneficiaries must register in the [Participant Register](#) — before submitting the proposal — and will have to be validated by the Central Validation Service (REA Validation). For the validation, they will be requested to upload documents showing legal status and origin.

Specific cases

Natural persons — Natural persons are NOT eligible (with the exception of self-employed persons, i.e. sole traders, where the company does not have legal personality separate from that of the natural person).

Entities without legal personality — Entities which do not have legal personality under their national law may exceptionally participate, provided that their representatives have the capacity to undertake legal obligations on their behalf, and offer guarantees for the protection of the EU financial interests equivalent to that offered by legal persons⁶.

⁶ See Article 197(2)(c) EU Financial Regulation [2018/1046](#).

Associations and interest groupings — Entities composed of members may participate as 'sole beneficiaries' or 'beneficiaries without legal personality'⁷. ⚠️ Please note that if the action will be implemented by the members, they should also participate (either as beneficiaries or as affiliated entities (if any), otherwise their costs will NOT be eligible).

Countries currently negotiating association agreements — Beneficiaries from countries with ongoing negotiations (*see list above*) may participate in the call and can sign grants if the negotiations are concluded before grant signature (with retroactive effect, if provided in the agreement).

EU restrictive measures — Special rules apply for certain entities (*e.g. entities subject to [EU restrictive measures](#) under Article 29 of the Treaty on the European Union (TEU) and Article 215 of the Treaty on the Functioning of the EU (TFEU)*⁸ and entities covered by Commission Guidelines No [2013/C 205/05](#)⁹). Such entities are not eligible to participate in any capacity, including as beneficiaries, affiliated entities, associated partners, subcontractors or recipients of financial support to third parties (if any).

 For more information, see [Rules for Legal Entity Validation, LEAR Appointment and Financial Capacity Assessment](#).

[Consortium composition](#)

Only applications by single applicants are allowed (mono beneficiaries).

[Eligible activities](#)

Eligible activities are the ones set out in section 2 above.

Proposals must comply with EU policy interests and priorities (*such as environment, social, security, industrial and trade policy, etc*).

Financial support to third parties is not allowed.

[Geographic location \(target countries\)](#)

Proposals must relate to activities taking place in the eligible countries (*see above*).

[Duration](#)

The duration of proposals may not exceed the applicant's financial year up to 12 months.

[Proposal budget](#)

Budgets (maximum grant amount) are expected to range between EUR 500 000 and EUR 1 000 000 per project, but this does not preclude the submission/selection of proposals requesting other amounts.

⁷ For the definitions, see Articles 187(2) and 197(2)(c) EU Financial Regulation [2018/1046](#).

⁸ Please note that the EU Official Journal contains the official list and, in case of conflict, its content prevails over that of the [EU Sanctions Map](#).

⁹ Commission guidelines No [2013/C 205/05](#) on the eligibility of Israeli entities and their activities in the territories occupied by Israel since June 1967 for grants, prizes and financial instruments funded by the EU from 2014 onwards (OJEU C 205 of 19.07.2013, pp. 9-11).

7. Financial and operational capacity and exclusion

Financial capacity

Applicants must have **stable and sufficient resources** to successfully implement the proposal and contribute their share. Organisations participating in several projects must have sufficient capacity to implement all these projects.

The financial capacity check will be carried out on the basis of the documents you will be requested to upload in the [Participant Register](#) during grant preparation (*e.g. profit and loss account and balance sheet, business plan, audit report produced by an approved external auditor, certifying the accounts for the last closed financial year, etc*). The analysis will be based on neutral financial indicators, but will also take into account other aspects, such as dependency on EU funding and deficit and revenue in previous years.

In addition for a beneficiary requesting an EU-contribution of \geq EUR 100 000 an audit report produced by an approved external auditor, where it is available, and always in cases where a statutory audit is required by Union or national law, certifying the accounts for up to the last two available financial years. In all other cases, the applicant shall provide a self-declaration signed by its authorised representative certifying the validity of its accounts.

The check will normally be done for all beneficiaries, except:

- public bodies (entities established as public body under national law, including local, regional or national authorities) or international organisations
- if the individual requested grant amount is not more than EUR 60 000.

If we consider that your financial capacity is not satisfactory, we may require:

- further information
 - an enhanced financial responsibility regime, i.e. joint and several responsibility for all beneficiaries
 - or joint and several liability of affiliated entities (if any) (*see below, section 10*)
 - (one or more) pre-financing guarantees (*see below, section 10*)
- or
- propose no pre-financing
 - if needed, reject the entire proposal.

 For more information, see [Rules for Legal Entity Validation, LEAR Appointment and Financial Capacity Assessment](#).

Operational capacity

Applicants must have the **know-how, qualifications** and **resources** to successfully implement the proposal and contribute their share (including sufficient experience in projects of comparable size and nature).

This capacity will be assessed together with the 'Quality' award criterion, on the basis of the competence and experience of the applicants and their operating grants teams, including operational resources (human, technical and other) or, exceptionally, the measures proposed to obtain it by the time the task implementation starts.

If the evaluation of the award criterion is positive, the applicants are considered to have sufficient operational capacity.

Applicants will have to show their capacity via the following information:

- general profiles (qualifications and experiences) of the staff responsible for managing and implementing the operating grant
- description of the consortium participants
- applicants' annual activity reports of last two years.
- list of previous projects (key projects for the last 4 years) as applicable.

Additional supporting documents may be requested, if needed to confirm the operational capacity of any applicant.

Exclusion

Applicants which are subject to an **EU exclusion decision** or in one of the following **exclusion situations** that bar them from receiving EU funding can NOT participate¹⁰:

- bankruptcy, winding up, affairs administered by the courts, arrangement with creditors, suspended business activities or other similar procedures (including procedures for persons with unlimited liability for the applicant's debts)
- in breach of social security or tax obligations (including if done by persons with unlimited liability for the applicant's debts)
- guilty of grave professional misconduct¹¹ (including if done by persons having powers of representation, decision-making or control, beneficial owners or persons who are essential for the award/implementation of the grant)
- committed fraud, corruption, links to a criminal organisation, money laundering, terrorism-related crimes (including terrorism financing), child labour or human trafficking (including if done by persons having powers of representation, decision-making or control, beneficial owners or persons who are essential for the award/implementation of the grant)
- shown significant deficiencies in complying with main obligations under an EU procurement contract, grant agreement, prize, expert contract, or similar (including if done by persons having powers of representation, decision making- or control, beneficial owners or persons who are essential for the award/implementation of the grant)
- guilty of irregularities within the meaning of Article 1(2) of Regulation No [2988/95](#) (including if done by persons having powers of representation, decision making- or control, beneficial owners or persons who are essential for the award/implementation of the grant)
- created under a different jurisdiction with the intent to circumvent fiscal, social or other legal obligations in the country of origin or created another entity with this purpose (including if done by persons having powers of representation, decision making- or control, beneficial owners or persons who are essential for the award/implementation of the grant).

¹⁰ See Articles 136 and 141 of EU Financial Regulation [2018/1046](#).

¹¹ Professional misconduct includes: violation of ethical standards of the profession, wrongful conduct with impact on professional credibility, false declarations/misrepresentation of information, participation in a cartel or other agreement distorting competition, violation of IPR, attempting to influence decision-making processes or obtain confidential information from public authorities to gain advantage.

Applicants will also be refused if it turns out that¹²:

- during the award procedure they misrepresented information required as a condition for participating or failed to supply that information
- they were previously involved in the preparation of the call and this entails a distortion of competition that cannot be remedied otherwise (conflict of interest).

8. Evaluation and award procedure

The proposals will have to follow the **standard submission and evaluation procedure** (one-stage submission + one-step evaluation)


An **evaluation committee** (potentially assisted by independent outside experts) will assess all applications. Proposals will first be checked for formal requirements (admissibility, and eligibility, *see sections 5 and 6*). Proposals found admissible and eligible will be evaluated (for each topic) against the operational capacity and award criteria (*see sections 7 and 9*) and then ranked according to their scores.

For proposals with the same score (within a topic or budget envelope) a **priority order** will be determined according to the following approach:

Successively for every group of *ex aequo* proposals, starting with the highest scored group, and continuing in descending order:

- 1) Proposals focusing on a theme that is not otherwise covered by higher ranked selected proposals will be considered to have the highest priority.
- 2) The *ex aequo* proposals within the same topic will be prioritised according to the scores they have been awarded for the award criterion 'Relevance'. When these scores are equal, priority will be based on their scores for the criterion 'Impact'. When these scores are equal, priority will be based on their scores for the criterion 'Quality'.
- 3) If this does not allow to determine the priority, a further prioritisation can be done by considering the overall proposal portfolio and the creation of positive synergies between grants, or other factors related to the objectives of the call. These factors will be documented in the panel report.

All proposals will be informed about the evaluation result (**evaluation result letter**). Successful proposals will be invited for grant preparation; the other ones will be put on the reserve list or rejected.

 No commitment for funding — Invitation to grant preparation does NOT constitute a formal commitment for funding. We will still need to make various legal checks before grant award: *legal entity validation, financial capacity, exclusion check, etc.*

Grant preparation will involve a dialogue in order to fine-tune technical or financial aspects of the proposal and may require extra information from your side. It may also include adjustments to the proposal to address recommendations of the evaluation committee or other concerns. Compliance will be a pre-condition for signing the operating grant.

¹² See Article 141 EU Financial Regulation [2018/1046](#).

If you believe that the evaluation procedure was flawed, you can submit a **complaint** (following the deadlines and procedures set out in the evaluation result letter). Please note that notifications which have not been opened within 10 days after sending are considered to have been accessed and that deadlines will be counted from opening/access (see also [Funding & Tenders Portal Terms and Conditions](#)). Please also be aware that for complaints submitted electronically, there may be character limitations.

9. Award criteria

The **award criteria** for this call are as follows:

- **Relevance:** clarity and consistency of operating grant proposal, activities, objectives and planning; extent to which they match the themes and priorities and objectives of the call; contribution to the EU strategic and legislative context; justification why the financial support is necessary for the implementation of one or more of the specific objectives of Regulation (EU) 2021/522; European/trans-national dimension; impact/interest for a number of countries (EU or eligible non-EU countries); possibility to use the results in other countries; potential to develop mutual trust/cross-border cooperation (30 points)
- **Quality:**
 - **Project design and implementation:** technical quality; logical links between the identified problems, needs and solutions proposed (logical frame concept); methodology for implementing the activities (concept and methodology, management, procedures, timetable, risks and risk management, monitoring and evaluation); feasibility of the operating grant activities within the proposed time frame; cost effectiveness (sufficient/appropriate budget for proper implementation; best value for money) (30 points)
 - **Project team and cooperation arrangements:** quality of the consortium and activities teams; appropriate procedures and problem-solving mechanisms for cooperating within the operating grant teams and consortium (30 points)
- **Impact:** ambition and expected long-term impact of results, operating grant on target groups/general public; appropriate dissemination strategy for ensuring sustainability and long-term impact; sustainability of results after EU funding ends (10 points).

Award criteria	Minimum pass score	Maximum score
Relevance	21	30
Quality – Project design and implementation	21	30
Quality – Project team and cooperation arrangements	21	30
Impact	7	10
Overall (pass) scores	70	100

Maximum points: 100 points.

Individual thresholds per criterion: 21/30, 21/30, 21/30 and 7/10 points.

Overall threshold: 70 points.

Proposals that pass the individual thresholds AND the overall threshold will be considered for funding — within the limits of the available call budget. Other proposals will be rejected.

10. Legal and financial set-up of the Grant Agreements

If you pass evaluation, your proposal will be invited for grant preparation, where you will be asked to prepare the Grant Agreement together with the EU Project Officer.

This Grant Agreement will set the framework for your grant and its terms and conditions, in particular concerning deliverables, reporting and payments.

The Model Grant Agreement that will be used (and all other relevant templates and guidance documents) can be found on Portal Reference Documents.

Starting date and operating grant duration

The operating grant starting date and duration will be fixed in the Grant Agreement (*Data Sheet, point 1*). Normally the starting date will be after grant signature. Retroactive application can be granted exceptionally for duly justified reasons — but never earlier than the proposal submission date and not before the beginning of the financial year.

Project duration: The duration of proposals may not exceed the applicant's financial year up to 12 months.

Milestones and deliverables

The milestones and deliverables for each proposal will be managed through the Portal Grant Management System and will be reflected in Annex 1 of the Grant Agreement.

For any mandatory deliverables and milestones please see section 2 on 'Specific action-level indicators for reporting purposes'.

Form of grant, funding rate and maximum grant amount

The grant parameters (*maximum grant amount, funding rate, total eligible costs, etc*) will be fixed in the Grant Agreement (*Data Sheet, point 3 and art 5*).

Project budget (maximum grant amount): see section 6 above. The grant awarded may be lower than the amount requested.

The grant will be a budget-based mixed actual cost grant (actual costs, with unit cost). This means that it will reimburse ONLY certain types of costs (eligible costs) and costs that were *actually* incurred for your proposal (NOT the *budgeted* costs). For unit costs, you can charge the amounts calculated as explained in the Grant Agreement (*see art 6 and Annex 2 and 2a*).

The costs will be reimbursed at the funding rate fixed in the Grant Agreement (60%). You can apply for a higher project funding rate (80%) if your project is of 'exceptional utility', i.e. concerns:

Criterion	Sub-criterion	Conditions to fulfil	Proof
Exceptional Utility	n/a	At least 30 % of the budget of the operating grants is allocated to activities in (<i>one or more</i>) Member States whose Gross Net Income per inhabitant is less than 90% of the EU average.	– Appropriate financial proof*

* The activities and their related costs must be described in part B of the proposal.

Grants may NOT produce a profit (i.e. surplus of revenues + EU grant over costs). For-profit organisations must declare their revenues and, if there is a profit, we will deduct it from the final grant amount (*see art 22.3*).

Moreover, please be aware that the final grant amount may be reduced in case of non-compliance with the Grant Agreement (*e.g. improper implementation, breach of obligations, etc*).

Budget categories and cost eligibility rules

The budget categories and cost eligibility rules are fixed in the Grant Agreement (*Data Sheet, point 3, art 6 and Annex 2*).

Budget categories for this call:

- A. Personnel costs
 - A.1 Employees, A.2 Natural persons under direct contract, A.3 Seconded persons
- B. Subcontracting costs
- C. Purchase costs
 - C.1 Travel and subsistence
 - C.2 Equipment
 - C.3 Other goods, works and services

Specific cost eligibility conditions for this call:

- personnel costs:
- travel and subsistence unit cost¹³: Yes
- equipment costs: depreciation
- other cost categories:
 - costs for financial support to third parties: not allowed

¹³ Commission [Decision](#) of 12 January 2021 authorising the use of unit costs for travel, accommodation and subsistence costs under an action or work programme under the 2021-2027 multi-annual financial framework (C(2021)35).

- VAT: non-deductible VAT is eligible (but please note that since 2013 VAT paid by beneficiaries that are public bodies acting as public authority is NOT eligible)
- Other :
 - in-kind contributions for free are allowed, but cost-neutral, i.e. they cannot be declared as cost
 - kick off meeting: costs for kick off meeting organised by the granting authority are eligible (travel costs for maximum 2 persons, return ticket to Brussels and accommodation for one night) only if the meeting takes place after the project starting date set out in the Grant Agreement; the starting date can be changed through an amendment, if needed
 - project websites: communication costs for presenting the activities on the applicant' website or social media accounts are eligible; costs for *separate* websites are not eligible
 - other ineligible costs: No

Indirect costs — For operating grants, there is no differentiation between direct and indirect cost (because the grant aims to a large extent the financing of costs which would normally be considered 'indirect', i.e. general management costs, general running costs etc). Receiving an operating grant may however make you ineligible for receiving indirect costs in your EU action grants. If you intend to also apply for action grants, please make sure that you either have the accounting tools in place to combine them (or that the operating grants pays off — meaning that it covers enough of your general running costs and overheads to compensate the loss of the indirect costs in the action grants).

Reporting and payment arrangements


The reporting and payment arrangements are fixed in the Grant Agreement (*Data Sheet, point 4 and art 21 and 22*).

After grant signature, you will normally receive a **pre-financing** to start working on the proposal (float of normally **50%** of the maximum grant amount; exceptionally less or no pre-financing). The pre-financing will be paid 30 days from entry into force/10 days before starting date/financial guarantee (if required) — whichever is the latest.

There will be no **interim payments**.

Payment of the balance: At the end of the grant agreement, we will calculate your final grant amount. If the total of earlier payments is higher than the final grant amount, we will ask you (your coordinator) to pay back the difference (recovery).

All payments will be made to the coordinator.

 Please be aware that payments will be automatically lowered if one of your consortium members has outstanding debts towards the EU (granting authority or other EU bodies). Such debts will be offset by us — in line with the conditions set out in the Grant Agreement (*see art 22*).

Please also note that you are responsible for keeping records on all the work done and the costs declared.

Pre-financing guarantees

If a pre-financing guarantee is required, it will be fixed in the Grant Agreement (*Data Sheet, point 4*). The amount will be set during grant preparation and it will normally be equal or lower than the pre-financing for your grant.

The guarantee should be in euro and issued by an approved bank/financial institution established in an EU Member State. If you are established in a non-EU country and would like to provide a guarantee from a bank/financial institution in your country, please contact us (this may be exceptionally accepted, if it offers equivalent security).

Amounts blocked in bank accounts will NOT be accepted as financial guarantees.

Pre-financing guarantees are formally NOT linked to individual consortium members, which means that you are free to organise how to provide the guarantee amount (*by one or several beneficiaries, for the overall amount or several guarantees for partial amounts, by the beneficiary concerned or by another beneficiary, etc*). It is however important that the requested amount is covered and that the guarantee(s) are sent to us in time to make the pre-financing (scanned copy via Portal AND original by post).

If agreed with us, the bank guarantee may be replaced by a guarantee from a third party.

The guarantee will be released at the end of the grant, in accordance with the conditions laid down in the Grant Agreement.

Certificates

Depending on the type of action, size of grant amount and type of beneficiaries, you may be requested to submit different certificates. The types, schedules and thresholds for each certificate are fixed in the Grant Agreement (*Data Sheet, point 4 and art 24*).

Liability regime for recoveries

The liability regime for recoveries will be fixed in the Grant Agreement (*Data Sheet point 4.4 and art 22*).

For beneficiaries, it is one of the following:

- limited joint and several liability with individual ceilings — *each beneficiary up to their maximum grant amount*
 - unconditional joint and several liability — *each beneficiary up to the maximum grant amount for the action*
- or
- individual financial responsibility — *each beneficiary only for their own debts*.

In addition, the granting authority may require joint and several liability of affiliated entities (with their beneficiary, if any).

Provisions concerning the proposal implementation

Ethics rules: *see Model Grant Agreement (art 14 and Annex 5)*

IPR rules: *see Model Grant Agreement (art 16 and Annex 5):*

- list of background: Yes
- rights of use on results: Yes
- access to results for policy purposes: Yes

- access rights to ensure continuity and interoperability obligations: Yes

Communication, dissemination and visibility of funding: *see Model Grant Agreement (art 17 and Annex 5)*:

- communication and dissemination plan: Yes
- additional communication and dissemination activities: Yes

Specific rules for carrying out the action: *see Model Grant Agreement (art 18 and Annex 5)*:

- - durability: No
- specific rules for blending operations: No

Other specificities

n/a

Non-compliance and breach of contract

The Grant Agreement (chapter 5) provides for the measures we may take in case of breach of contract (and other non-compliance issues).



For more information, see AGA — Annotated Grant Agreement.

11. How to submit an application

All proposals must be submitted directly online via the Funding & Tenders Portal Electronic Submission System. Paper applications are NOT accepted.

Submission is a **2-step process**:

a) create a user account and register your organisation

To use the Submission System (the only way to apply), all participants need to [create an EU Login user account](#).

Once you have an EU Login account, you can [register your organisation](#) in the Participant Register. When your registration is finalised, you will receive a 9-digit participant identification code (PIC).

b) submit the proposal

Access the Electronic Submission System via the Topic page in the [Search Funding & Tenders](#) section (or, for calls sent by invitation to submit a proposal, through the link provided in the invitation letter).

Submit your proposal in 3 parts, as follows:

- Part A includes administrative information about the applicant organisations and the summarised budget for the proposal. Fill it in directly online
- Part B (description of the action) covers the technical content of the proposal. Download the mandatory word template from the Submission System, fill it in and upload it as a PDF file

- Annexes (see section 5). Upload them as PDF file (single or multiple depending on the slots). Excel upload is sometimes possible, depending on the file type.

The proposal must keep to the **page limits** (see section 5); excess pages will be disregarded.

Documents must be uploaded to the **right category** in the Submission System otherwise the proposal might be considered incomplete and thus inadmissible.

The proposal must be submitted **before the call deadline** (see section 4). After this deadline, the system is closed and proposals can no longer be submitted.

Once the proposal is submitted, you will receive a **confirmation e-mail** (with date and time of your application). If you do not receive this confirmation e-mail, it means your proposal has NOT been submitted. If you believe this is due to a fault in the Submission System, you should immediately file a complaint via the IT Helpdesk webform, explaining the circumstances and attaching a copy of the proposal (and, if possible, screenshots to show what happened).

Details on processes and procedures are described in the Online Manual. The Online Manual also contains the links to FAQs and detailed instructions regarding the Portal Electronic Exchange System.

12. Help

As far as possible, ***please try to find the answers you need yourself***, in this and the other documentation (we have limited resources for handling direct enquiries):

- Online Manual
- FAQs on the Topic page (for call-specific questions in open calls; not applicable for actions by invitation)
- Portal FAQ (for general questions).

Please also consult the Topic page regularly, since we will use it to publish call updates. (For invitations, we will contact you directly in case of a call update).

Contact

For individual questions on the Portal Submission System, please contact the [IT Helpdesk](#).

Non-IT related questions should be sent to the following email address **up to 12 days before the deadline**: HADEA-HP-CALLS@ec.europa.eu.

Please indicate clearly the reference of the call and topic to which your question relates (see cover page).

13. Important



IMPORTANT

- **Don't wait until the end** — Complete your application sufficiently in advance of the deadline to avoid any last minute **technical problems**. Problems due to last minute submissions (*e.g. congestion, etc*) will be entirely at your risk. Call deadlines can NOT be extended.
- **Consult** the Portal Topic page regularly. We will use it to publish updates and additional information on the call (call and topic updates).
- **Funding & Tenders Portal Electronic Exchange System** — By submitting the application, all participants **accept** to use the electronic exchange system in accordance with the [Portal Terms & Conditions](#).
- **Coordinator** — In multi-beneficiary grants, the beneficiaries participate as consortium (group of beneficiaries). They will have to choose a coordinator, who will take care of the project management and coordination and will represent the consortium towards the granting authority. In mono-beneficiary grants, the single beneficiary will automatically be coordinator.
- **Registration** — Before submitting the application, all beneficiaries, affiliated entities and associated partners must be registered in the [Participant Register](#) (if any). The participant identification code (PIC) (one per participant) is mandatory for the Application form.
- **Balanced project budget** — Grant applications must ensure a balanced project budget and sufficient other resources to implement the project successfully (*e.g. own contributions, income generated by the action, financial contributions from third parties, etc*). You may be requested to lower your estimated costs, if they are ineligible (including excessive).
- **No-profit rule** — Grants may NOT give a profit (i.e. surplus of revenues + EU grant over costs). This will be checked by us at the end of the project.
- **No double funding** — There is a strict prohibition of double funding from the EU budget (except under EU Synergies actions). Outside such Synergies actions, any given action may receive only ONE grant from the EU budget and cost items may under NO circumstances declared to two different EU actions.
- **Completed/ongoing projects** — Proposals for projects that have already been completed will be rejected; proposals for projects that have already started will be assessed on a case-by-case basis (in this case, no costs can be reimbursed for activities that took place before the project starting date/proposal submission).
- **Multiple proposals** — Applicants may submit more than one proposal for *different* projects under the same call (and be awarded a funding for them).
Organisations may participate in several proposals.
BUT: if there are several proposals for *very similar* projects, only one application will be accepted and evaluated; the applicants will be asked to withdraw one of them (or it will be rejected).
- **Resubmission** — Proposals may be changed and re-submitted until the deadline for submission.
- **Rejection** — By submitting the application, all applicants accept the call conditions set out in this this Call Document (and the documents it refers to). Proposals that do not comply with all the call conditions will be **rejected**. This applies also to applicants: All applicants need to fulfil the criteria; if any one of them doesn't, they must be replaced or the entire proposal will be rejected.
- **Cancellation** — There may be circumstances which may require the cancellation of the call. In this case, you will be informed via a call or topic update. Please note that cancellations are without entitlement to compensation.
- **Language** — You can submit your proposal in any official EU language (project

- **Transparency** — In accordance with Article 38 of the [EU Financial Regulation](#), information about EU grants awarded is published each year on the [Europa website](#).

This includes:

- beneficiary names
- beneficiary addresses
- the purpose for which the grant was awarded
- the maximum amount awarded.

The publication can exceptionally be waived (on reasoned and duly substantiated request), if there is a risk that the disclosure could jeopardise your rights and freedoms under the EU Charter of Fundamental Rights or harm your commercial interests.

- **Data protection** — The submission of a proposal under this call involves the collection, use and processing of personal data. This data will be processed in accordance with the applicable legal framework. It will be processed solely for the purpose of evaluating your proposal, subsequent management of your grant and, if needed, programme monitoring, evaluation and communication. Details are explained in the [Funding & Tenders Portal Privacy Statement](#).